

**EMBASSY OFFICE PARKS REIT**  
**Investor Complaints Data for the month of October 2025**

**Part A: Total complaints report (including complaints received through SCORES)**

**For the Quarter ending: September 30, 2025**

	<b>All complaints including SCORES complaints</b>	<b>SCORES Complaints</b>
Number of investor complaints pending at the beginning of the Quarter	Nil	Nil
Number of investor complaints received during the Quarter	6*	3*
Number of investor complaints disposed of during the Quarter.	2	2
Number of investor complaints pending at the end of the Quarter.	4**	1**
Average time taken for redressal of complaints for the Quarter	7 days	8 days

\* One complaint was received through the Indian REITs Association

\*\* One complaint was disposed of on October 01, 2025

<b>Complaints pending during QE – September 30, 2025</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	4	Nil	Nil	Nil	Nil	Nil	4
<b>SCORES complaints</b>	1*	Nil	Nil	Nil	Nil	Nil	1*

\* One complaint was disposed of on October 01, 2025

Complaints resolved during QE – September 30, 2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
<b>All complaints</b>	2	Nil	Nil	Nil	Nil	Nil	2
<b>SCORES complaints</b>	2	Nil	Nil	Nil	Nil	Nil	2

**Part B: For Financial year ending: March 31, 2026**

	All complaints including SCORES complaints	SCORES Complaints
Number of investor complaints pending at the beginning of the year	-	-
Number of investor complaints received during the year	6*	3*
Number of investor complaints disposed of during the year.	3	3
Number of investor complaints pending at the end of the year.	3	0
Average time taken for redressal of complaints for the year	7 days	8 days

\*One complaint was received through the Indian REITs Association

**Part D: Trend of monthly disposal of complaints (including complaints received through SCORES)**

Sr. Nos:	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1.	April 2025	-	-	-	-
2.	May 2025	-	-	-	-
3.	June 2025	-	-	-	-
4.	July 2025	-	2 <sup>#</sup>	1	1
5.	August 2025	-	-	1	-
6.	September 2025	-	3	0	3
7.	October 2025	-	1	1	3
	<b>Grand Total</b>		6	3	3

\*Should include complaints of previous month resolved in the current month. If any.

\*\* Should include total complaints pending as on the last day of the month, if any.

<sup>#</sup>One complaint was received through the Indian REITs Association

**Part E: Trend of annual disposal of complaints (including complaints received through SCORES)**

Sr. Nos.:	Year	Number of complaints carried forward from previous year	Number of complaints received during the year	Number of complaints resolved during the year	Number of complaints pending at the end of the year
1.	2025-26	-	6 <sup>#</sup>	3	3
	<b>Grand Total</b>	-	6	3	3

<sup>#</sup>1 complaint was received through the Indian REITs Association